

Your Rent

Your rent is reviewed on an annual basis and any changes usually take effect on the first Monday after the 1st April. Legally we must give you 28 days notice of a change in your rent and the amount we are able to increase it by is controlled by the Government.

If you have any questions on how your rent is calculated please contact the Housing Manager on 01444 413771.

How to Pay your Rent

Your rent is charged on a weekly basis every Monday and in accordance with your tenancy agreement, is payable in advance.

You can pay your rent:

- By Direct Debit
- Standing Order (please pick up a form from our office)

For further advice about these methods of payment please contact your Housing Officer on 01444 413771

Importance of Paying your Rent

Paying your rent must be your first financial priority. Paying your rent is **not** optional.

When you accept your tenancy, you sign a legal agreement to abide by the terms and conditions laid out in your Tenancy Agreement, including ensuring that your rent is paid on time and that your rent account does not fall into arrears

If you fail to keep to any of these conditions you will be in breach of your tenancy agreement and Franklands Village Housing Association may take further legal action which could result in you losing your home.

If there is more than one tenant, both are equally responsible for the rent and any arrears which may be due. This is called being 'jointly and severally liable' for any debts. If one tenant leaves the property, but still remains a joint tenant they will still be liable until their name has been removed from the tenancy, even though they may no longer live there. Tenants wishing to make changes to their tenancy should discuss this in the first instance with the Housing Manager or seek independent legal advice.

Experiencing Financial Difficulty?

There may come a time where you might find yourself experiencing financial difficulties. It is important to remember that you must not ignore the situation but ask for help instead.

If you cannot pay your rent on time or pay the correct amount or fall behind with your payments you must contact the Housing Officer immediately on 01444 413771, who will then be able to help you with your finances and if appropriate agree on a repayment plan.

So, please remember: if you are having difficulty paying your rent, do not delay; contact us straight away – we will be able to help